



Approved Tariff

➤ IDD Tariff for South Sudan

Tariff Approval No: TRC/SLT/ 14/01

Destination	Country Code	Recommended Tariff Rs. Per Minute	
		Fixed	Mobile
South Sudan	211	80.00	80.00

Notes

- The above tariffs are charged on per second basis.
- The charges are exclusive of government Taxes and Levies.

Tariff Approval No: TRC/SLT/ 14/02

Long Term Evolution (LTE) Packages

- One Time Connection Charges (for Broadband and Broadband + Voice Packages) : Rs. 7000
- Commitment Period : 1 Year
- Voice Packages
 - Free Offers : One Voice Terminal is offered free of Charge (for customers who subscribe for Voice packages)
 - Monthly Rentals

	Monthly Rental	
	One voice	Two voice
Home	Rs 310 100 Onnet Minutes	Rs 510 200 Onnet Minutes
Office	Rs 499	Rs 699

○ Usage Charges

Rate Plan 1 : Home Customer		
Rate Plan	Per Minute Charge (Rs)	
	Peak	Off Peak
Onnet	1.70	1.00
Offnet	2.70	2.00
Billing Mechanism	Per Minute billing	

Time Band - Voice Packages

Peak	Weekdays - 0700 hrs to 1900 hrs Saturdays - 0700 hrs to 1400 hrs
Off Peak	Weekdays - 0000 hrs - 0700 hrs and 1900 hrs - 2400 hrs Saturdays - 0000 hrs - 0700 hrs and 1400 hrs - 2400 hrs Sundays & Public Holidays - full day

Rate Plan 2 : Office Customers		
Rate Plan	Per Minute Charge (Rs)	
	Up to 3 rd minute	Beyond 3 rd minute
Onnet	1.70	1.00
Offnet	2.70	2.00
Billing Mechanism	Per Minute billing	

- Broadband Packages
 - Broadband Speeds via LTE Technology
 - ✓ Average Download speed of 4 Mbps.
 - ✓ Average Upload speed 1Mbps.
- Subsequent provisioning of Voice Service : A service enabling fee of Rs 1000 per request is applicable.(That is if customer request both voice at once the Service Enabling Fee will be Rs 1000 and if voice ports are requested separately at different times Service enabling fee applicable twice)

Notes

- The above charges are exclusive of applicable government taxes and levies.

• **Broadband Packages**

Package		Web Starter	Web Pal	Web Family	Web Surfer	Web Pro	Web Master	Web Champ	Web Life
Package under TRC approval with volume enhancement									
Usage Volume	Peak Download Volume	5 GB	8 GB	25 GB	35 GB	60 GB	120 GB	185 GB	300 GB
	Total Volume	10 GB	13 GB	35 GB	50 GB	85 GB	155 GB	230 GB	375 GB
Monthly Rental (Rs.)		740/-	990/-	1,490/-	2,690/-	4,890/-	8,890/-	13,690/-	19,890/-
Usage beyond threshold		<ul style="list-style-type: none"> Download and upload speed will be reduced to 64 kbps after reaching either the peak download volume threshold or total volume threshold. (Note 2) Additional usage volume on demand after reaching threshold will be offered on customer request and the rate applicable for additional usage will be Rs.250 per GB 							
Free E-mail Account		1	1	1	1	2	5	5	5

Notes:

1. Off peak time applicable for download volume is defined as 12.00 mid night to 8.00 a.m.
2. When the peak time threshold is reached customer will get the same quality level at off peak time until he reached total volume.
3. Broadband Quality standards will be maintained as per TRCSL Guidelines.
4. Equipment Configuration support charge is Rs 500 (Optional)
5. The above charges exclude government applicable taxes and levies.

QOS Parameters

Within a period of 24 hrs, the average download speed of the service between any two times slots of 60 minutes interval should be maintained (Single TCP session to a server or servers designated by the TRCSL) on or above 70% from the advertised bandwidth.