



Approved Tariff

Tariff Approval No: TRC/M/PRO/24/07

Mobitel Combo Packages 2024

1. POSTPAID INDIVIDUAL PLANS

Package Name	Plan 01	Plan 02	Plan 03	Plan 04
Billing Period	Monthly	Monthly	Monthly	Monthly
Monthly Subscription (Excluding Taxes)	Rs.700	Rs.1,000	Rs.1,400	Rs.2,200
Voice to Any Local Network*	UNLIMITED	UNLIMITED	UNLIMITED	UNLIMITED
SMS to Any Local Network*	200	200	200	200
Additional Any Time DATA Bundle	5GB	10GB	20GB	40GB
Social Networking apps DATA Quota (Facebook, YouTube & WhatsApp)	5GB	5GB	5GB	5GB
Refundable Deposit per connection	Rs.1,000	Rs.1,500	Rs.2,000	Rs.3,000
Definition – Local Network*	* Voice calls and SMSs to Premium Short Codes used for paid services, SLT and Mobitel call center numbers are excluded from the allocated Unlimited Voice bundle of Voice to Any Local Network and SMS Bundle of SMS to Any Local Network. These Short Codes/ Numbers may change from time to time.			

Conditions Applied for Plan 01 to Plan 04

- **General Conditions**

- Above mentioned packages are available for all account types, Individual or Enterprise customers.

- **Conditions applied to new Connections for Individual Connections**

- The maximum connection count per NIC is governed by existing standard regulations, which allow up to a maximum of five connection per NIC for Individual.

- Subscriber application form to be filled with customer data and customer must sign the application in his own (application can be a physical application, or a digital application filled and signed digitally).
 - It is mandatory to produce valid NIC/Driving License or Passport. And a Billing proof when the billing address is different from the address mentioned in the NIC to get the connection for Individual new connections.
- **Conditions applied to New Connections for Enterprise Sales**
 - Connections to be issued under the Business Registration Certificate of the business entity or Government Act.
 - Copy of Business Registration Certificate need to be included with the applications submitted.
 - Deposits are not applicable for connections issued to enterprise and government entities.
- **Conditions applied to Existing customers migrating to New Packages**
 - Package changes from other postpaid packages to proposed postpaid packages are allowed, subjected to meeting deposit criteria for the new postpaid packages. However, customers who are on the network for more than 03 years are not required to pay or increase the deposit for the required levels of the proposed package.
- **Voice & DATA Bundle related conditions**
 - Unused data from Any time data bundle in a particular billing cycle will be allowed to be carry forward (rolled over) to only one billing cycle, which will be the next billing cycle.
 - Rs.0.20 + taxes per Local SMS will be charged for usage beyond SMS to any network bundle.
 - Data consumption for Social Networking Apps (YouTube, Facebook & WhatsApp) are deducted from the Social Networking Data Quota bundle until it is fully exhausted. Once this is fully exhausted, then the consumption will be deducted from the available Any Time quota bundle on the account during that billing cycle.
 - Once the bundle allocated for social networking data bundle is consumed in full within a billing cycle, the usage for the apps will be allowed to be consumed from the anytime data bundle. If the anytime data bundle is fully exhausted, Rs.0.10 per MB (Billed 10Kb Blocks) will be charged for over usage.
 - If the anytime data bundle is fully exhausted, Rs.0.10 per MB (Billed 10KB Blocks) will be charged for over usage beyond that bundle.

- **Mobile Broadband Speeds**

Average Network Speed	
Average Uplink Speed	Average Downlink Speed
1.5Mbps	4Mbps

2. POSTPAID FAMILY PLAN

Package Name	Plan 05
Billing Period	Monthly
Monthly Subscription (Excluding Taxes)	Rs.4,900
Voice to Any Local Network*	UNLIMITED
SMS to Any Local Network*	1,000
Entitled Any Time DATA Quota	80 GB
Number of Sub Family Members Numbers who can share the Package benefit.	4 Mobile Numbers (Sub Lines) + Primary Account Number (The account owner Mobile number)
Benefit sharing Numbers in the account (sub lines)	Up to five including the primary number & subline numbers can share the following. <ul style="list-style-type: none"> • Any Network Voice Minutes • Any Network SMS Bundle • Anytime Data Quota
Refundable Deposit	Rs.7,000
Package Change/Upgrade	Eligible
Definition – Local Network*	* Voice calls and SMSs to Premium Short Codes used for paid services, SLT and Mobitel call center numbers are excluded from the allocated Unlimited Voice bundle of Voice to Any Local Network and SMS Bundle of SMS to Any Local Network. These Short Codes/Numbers may change from time to time.

Conditions Applied for Plan 05

- **General Conditions**

- Above mentioned Family package is available for Individual users.
- The primary package holder, linked to the NIC, will be the main account holder for the family plan and will have the authority to make any changes to the account.
- Sub lines will not have the authority to make any changes to the main account or their mobile number.

- **New Connections for Individual Sales**

- The maximum connection count per NIC is governed by existing standard regulations, which allow up to a maximum of five connection per NIC for Individual.
- Subscriber application form to be filled with customer data and customer must sign the application in his own (application can be a physical application or a digital application filled and signed digitally).
- It is mandatory to produce valid NIC/Driving License or Passport. And a Billing proof when the billing address is different from the address mentioned in the NIC to get the connection for Individual new connections.

- **Existing customers migrating to Family Package**

- Package changes from other postpaid packages to family postpaid packages are allowed, subjected to meeting deposit criteria for the new postpaid packages. However, customers who are on the network for more than 03 years are not required to keep or increase the deposit.

- **Bundle related Conditions**

- The Any Network voice bundle, Any Network SMS bundle, and Anytime data bundle can be shared with sub lines on the Family package.
- SMS usage beyond the included SMS bundle will be charged at Rs. 0.20 plus taxes per additional SMS.
- Unused Anytime data can be rolled over to the next billing cycle (data rollover) for one billing period.
- If the Anytime data bundle is fully used, additional data will be charged at Rs.0.10 per MB (Billed 10KB Blocks). However, data over-usage is blocked by default, and customers can enable or disable this feature through the self-care app.

- **Mobile Broadband Speeds**

Average Network Speed	
Average Uplink Speed	Average Downlink Speed
1.5Mbps	4Mbps

3. DATA ADD ON PLANS

The following add on plans are enabled only for the above postpaid packages, **Plan 01, Plan 02, Plan 03, Plan 04 and for Plan 05.**

Plan Name	Plan 06	Plan 07	Plan 08	Plan 09	Plan 10	Plan 11	Plan 12
Plan Price (Excluding Taxes)	Rs.110	Rs.750	Rs.100	Rs.720	Rs.100	Rs.720	Rs.200
Offered Apps	Netflix Prime Video		Instagram TikTok		Zoom Teams Google meet Office 365		Facebook YouTube WhatsApp
Anytime Data Bundle for Offered Apps	2GB	15GB	2GB	15GB	2GB	15GB	5GB
Validity	01 Day	30 Day	01 Day	30 Day	01 Day	30 Day	30 Day

- **Mobile Broadband Speeds**

Average Network Speed	
Average Uplink Speed	Average Downlink Speed
1.5Mbps	4Mbps

4. ADD ON COMBO PLANS (PREPAID & POSTPAID)

Plan Name	Plan 13	Plan 14	Plan 15
Plan Price with Tax	Rs.249	Rs.333	Rs.444
Anytime Data Bundle	2GB	3.5GB	5GB
Voice to Any Net Local Network*	250 Mins	250 Mins	300 Mins
SMS to Any Net Local Network*	400 SMS	400 SMS	400 SMS
Validity	30 Days	30 Days	30 Days
Deposit Only for Postpaid New connections	Rs.500	Rs.600	Rs.800
Definition – Local Network*	* Voice calls and SMSs to Premium Short Codes used for paid services, SLT and Mobitel call center numbers are excluded from the allocated Unlimited Voice bundle of Voice to Any Local Network and SMS Bundle of SMS to Any Local Network. These Short Codes/Numbers may change from time to time.		

Conditions Applied for Plan 13 to Plan 15

- **General Conditions**

- Above plans are eligible for both Prepaid and Postpaid any customer as add on plans.
- Plans will be allowed for New Postpaid as a Base tariff which customers can subscribe to by paying the required Connection fee/ Deposit.

- **New Connections for Individual Sales**

- The maximum connection count per NIC is governed by existing standard regulations, which allow up to a maximum of five connection per NIC for Individual.
- Subscriber application form to be filled with customer data and customer must sign the application in his own (application can be a physical application or a digital application filled and signed digitally).
- It is mandatory to produce a valid NIC/Driving License or Passport. And a Billing proof (Postpaid only) when the billing address is different from the address mentioned in the NIC to get the connection for Individual new connections.

- **Bundle Related Conditions**

- Voice usage beyond the included Any Net Voice bundle will be charged at Rs.1.50 plus taxes per minute for postpaid users and based on the base package connected for prepaid users.
- SMS usage beyond the included SMS bundle will be charged at Rs. 0.20 plus taxes per additional SMS.
- If the Anytime data bundle is fully used, additional data will be charged at Rs.0.30 per MB (Billed 10KB Blocks).

- **Conditions applied to Existing customers migrating to New Packages**

- Package changes from other postpaid packages to proposed postpaid packages are allowed, subject to meeting deposit criteria for the new postpaid packages. However, customers who are on the network for more than 03 years are not required to pay or increase the deposit for the required levels of the proposed package.

- **Mobile Broadband Speeds**

Average Network Speed	
Average Uplink Speed	Average Downlink Speed
1.5Mbps	4Mbps