

Approved Tariff

Tariff Approval No: TRC/M/PRO/21/03

• Mobitel 5GB free data offer for e-bill conversion

Offer	Free 5GB anytime data bundle valid for 1 month for customers who opt for e-bill instead of paper bills
Eligibility	All Mobitel Postpaid customers who are receiving paper bills
Target subscriber base	Approx. 800,000 postpaid customers who have not yet converted to e-bills

Conditions

- 1. The operator should clearly communicate to customers that they will not receive printed bills once they shifted to e-bills and obtain written consent (through digital means) before the billing conversion.
- **2.** There should be a provision for customers to revert back to printed billing after six months period if the customer is not happy with the e-bills, without any extra cost.