

# **TELECOM STATISTICS**

## **OF SRI LANKA – Q4 2024**

Telecommunications Regulatory Commission of Sri Lanka

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## 1. Number of Licenses granted under Section 17 & 17B of the Sri Lanka Telecommunications Act

Category of Service	2024 Q4
Fixed Access Telephone service	3
Cellular Mobile Telephones	3
Data Communications (Facility based)	1
Data Communications (Non-facility based & Internet Service Providers (ISP))	3
International Telecommunication Operators	4
Direct-to-Home Satellite Broadcasting Service	2
Cable TV Distribution Network	3
Other Operators	5
<b>Total</b>	<b>24</b>

Note: SLT PLC, Lanka Bell, Dialog Broadband are entitled to provide Pay phone and Data services according to their licences.

### 1.1. Fixed Access Telephone Operators

No	Operator	Date of Issue	Period	Date of Expiry
1	Dialog Broadband Networks (Pvt.) Ltd.	10.11.2015	Ten years (10)	10.11.2025
2	Lanka Bell Ltd.	26.02.2016	Ten years (10)	26.02.2026
3	Sri Lanka Telecom PLC	09.02.2022	Ten years (10)	09.02.2032

### 1.2. Cellular Mobile Telephone Operators

No	Operator	Date of Issue	Period	Date of Expiry
1	Dialog Axiata PLC	28.09.2023	Ten years (10)	28.09.2033
2	Hutchison Telecommunications Lanka (Pvt.) Ltd.	11.02.2022	Ten years (10)	11.02.2032
3	Mobitel (Pvt.) Ltd.	10.02.2023	Ten years (10)	10.02.2033

### 1.3. Data Communication (Facility Based) Operators

No	Operator	Date of Issue	Period	Date of Expiry
1	Lanka Communication Services (Pvt.) Ltd.	04.07.2021	Five years (05)	04.07.2026

#### 1.4. Data Communication (Non-Facilities Based) - Internet Service Providers

No	Operator	Date of Issue	Period	Date of Expiry
1	Lanka Education and Research Network	01.09.2021	Five years (05)	01.09.2026
2	TATA Communications Lanka Ltd.	10.02.2020	Five years (05)	10.02.2025
3	Dialog Broadband Networks (Pvt.) Ltd.	04.12.2023	Five years (05)	04.12.2028

#### 1.5. International Telecommunication Operators

No	Operator	Date of Issue	Period	Date of Expiry
1	Dialog Axiata PLC	28.02.2023	Ten years (10)	28.02.2033
2	Hutchison Telecommunications Lanka (Pvt.) Ltd.	28.02.2015	Ten years (10)	28.02.2025
3	Mobitel (Pvt.) Ltd.	07.03.2023	Ten years (10)	07.03.2033
4	TATA Communications Lanka (Pvt.) Ltd.	06.06.2023	Ten years (10)	06.06.2033

SLT PLC and Dialog Broadband (Pvt.) Ltd. are authorized to provide International Telecommunication Services under their main licence.

#### 1.6. Direct-to-Home Satellite Broadcasting Services

No	Operator	Date of Issue	Period	Date of Expiry
1	Dialog Television (Pvt.) Ltd	01.02.2022	Five years (05)	01.02.2027
2	Free Sat Lanka (Pvt.) Ltd.,	18.10.2021	Five years (05)	18.10.2026

#### 1.7. Cable TV Distribution Network Operators

No	Operator	Date of Issue	Period	Date of Expiry
1	Ask Cable Vision (Pvt.) Ltd.	01.03.2023	Five years (05)	01.03.2028
2	City Cables Links (Pvt.) Ltd.	01.06.2024	Five years (05)	31.05.2029
3	Trymas Media Network (Pvt.) Ltd.	02.11.2023	Five years (05)	02.11.2028

#### 1.8. Other operator Services

No	Operator	Date of Issue	Period	Date of Expiry
1	Dialog Broadband Network (Pvt.) Ltd.	08.05.2015	Ten years (10)	08.05.2025
2	Supreme Sat (Pvt.) Ltd.	10.05.2023	Five years (05)	10.05.2028
3	Free Sat Lanka (Pvt.) Ltd.,	25.04.2024	Five years (05)	25.04.2029
4	Starlink Lanka (Private) Limited	12.08.2024	Five Years (5)	12.08.2029

5	Lanka Number Portability Services (Guarantee) Limited	01.07.2024	Ten Years (10)	01.07.2034
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## 2. Statistical Overview of the Telecommunications Sector

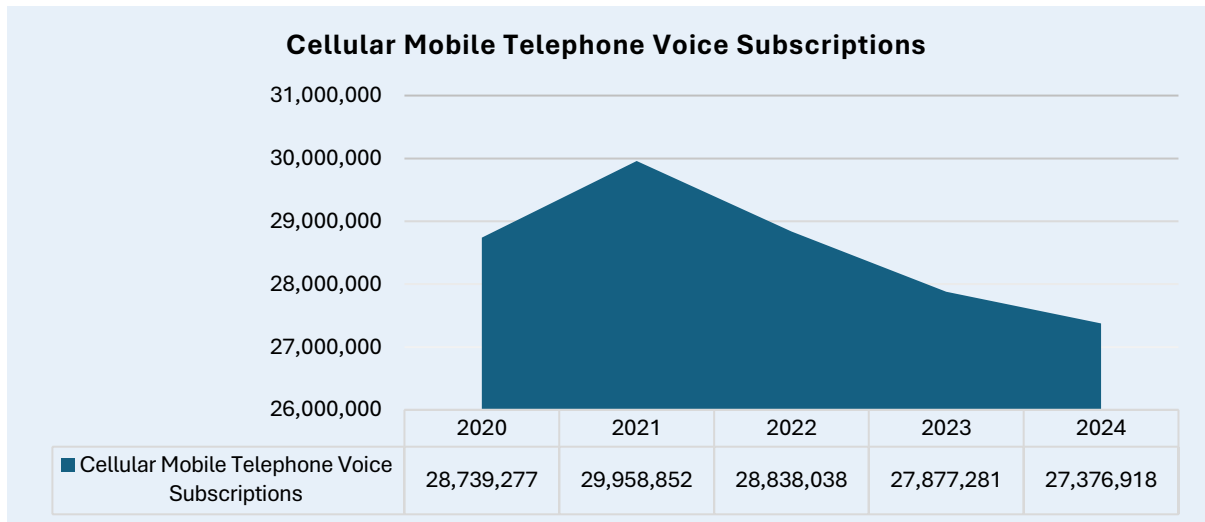
Item	2024 Q4*
Number of System Licenses	24
Fixed Access Telephone Subscriptions (Voice Only)	892,995
Fixed Access Telephone Subscriptions (Voice & Data)	1,228,565
Fixed Access Telephone Subscriptions (Data Only)	1,314,683
Total Fixed Access Telephone Subscriptions	3,436,243
Fixed Access Voice Telephone Density (Per 100 inhabitants) (Dec 2024)	9.7
Fixed Access Telephone Density (Per 100 inhabitants)	15.7
Cellular Mobile Telephone Subscriptions (Voice only)	6,831,107
Cellular Mobile Telephone Subscriptions (Voice & Data)	20,545,811
Cellular Mobile Telephone Subscriptions (Data Only)	1,443,327
Total Cellular Mobile Telephone Subscriptions	28,820,245
Cellular Mobile Voice Telephony Density (Per 100 inhabitants) (Dec 2024)	124.9
Cellular Mobile Density (Per 100 inhabitants)	131.5
Fixed Broadband Subscriptions	2,543,248
Mobile Broadband Subscriptions (3G, 4G)	20,606,132

\* Provisional \*\* -Corrected

Note: 2023 Mid-year population = 22.037 million

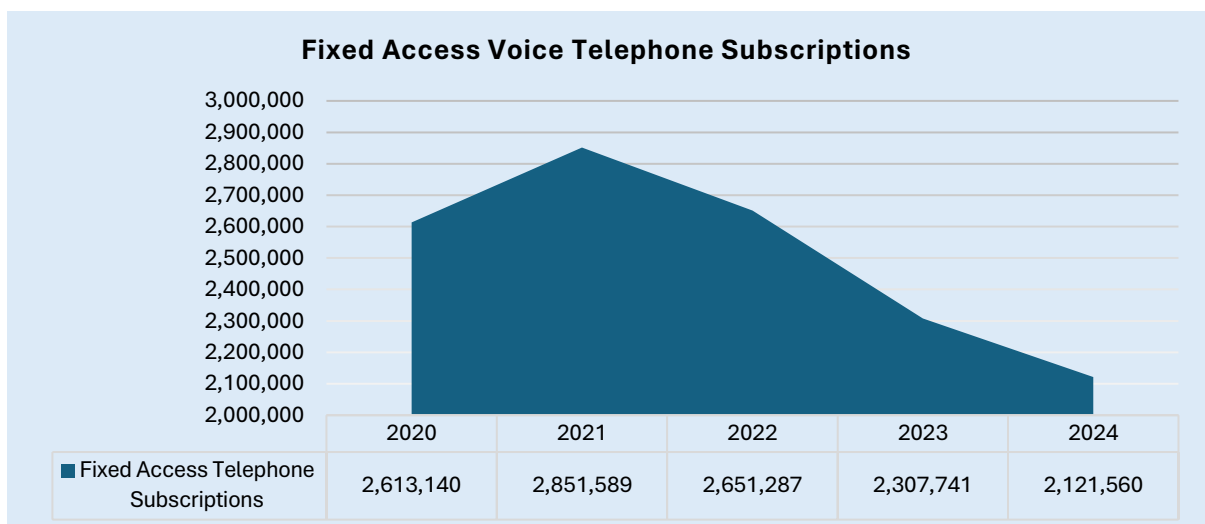
2024 Mid-year population = 21.916 million

### 3. Cellular Mobile Telephone Voice Subscriptions (2020– 2024 Q4)



Note: Mobile Data Only Subscriptions not included, for easy comparison

### 4. Fixed Access Voice Telephone Subscriptions (2020 – 2024 Q4)



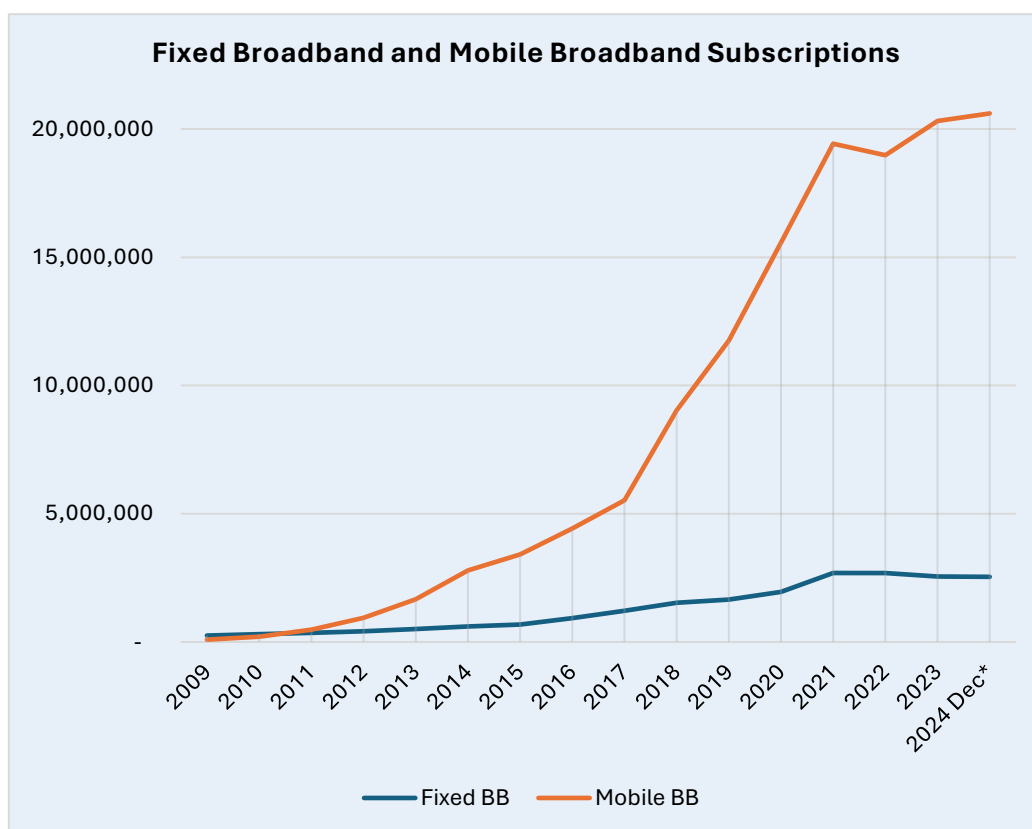
Note: Fixed Data Only Subscriptions not included, for easy comparison

\*- Provisional

## 5. Fixed Broadband and Mobile Broadband Subscriptions

Year	Fixed BB	Mobile BB
2009	249,756	91,359
2010	302,000	200,000
2011	359,000	485,000
2012	423,194	942,461
2013	507,845	1,664,003
2014	606,100	2,790,195
2015	682,512	3,408,408
2016	929,089	4,429,344
2017	1,221,960	5,525,194
2018	1,530,099	9,032,576
2019	1,654,237	11,754,166
2020	1,956,325	15,567,665
2021	2,684,307	19,422,091
2022	2,686,955	18,980,661
2023	2,556,911	20,307,262
2024 Dec*	2,543,248	20,606,132

Note: \* Provisional, BB - Broadband





## 6. Monthly Traffic Generation & Termination

### 6.1. Year 2023

2023	Local Incoming	International Incoming	Local Outgoing	International Outgoing
January	5,939,253,910	18,510,915	5,936,699,029	3,755,519
February	5,391,251,991	16,166,278	5,390,577,923	3,305,157
March	6,085,569,815	18,254,776	6,062,412,737	3,681,773
April	5,534,529,028	16,814,119	5,538,739,043	3,432,822
May	5,999,708,050	16,936,055	5,995,258,723	3,300,689
June	5,899,884,857	16,114,246	5,889,862,710	3,361,153
July	6,011,956,974	16,334,771	6,009,844,074	3,798,067
August	6,181,876,955	16,345,027	6,182,667,636	3,466,641
September	6,051,630,454	15,144,856	6,049,873,547	3,105,421
October	6,165,514,905	15,770,092	6,153,720,079	3,197,924
November	6,100,784,559	15,719,862	6,094,369,807	3,005,935
December	6,224,701,760	12,911,920	6,227,342,264	2,752,569

### 6.2. Year 2024 (Jan – Dec)

2024	Local Incoming	International Incoming	Local Outgoing	International Outgoing
January	6,316,991,869	16,816,022	6,312,762,371	3,356,016
February	6,064,082,425	15,935,757	6,060,247,032	3,079,166
March	6,439,432,377	16,364,213	6,437,765,213	3,083,044
April	6,000,344,590	15,691,716	5,998,112,067	2,865,663
May	6,346,824,381	15,393,338	6,345,572,499	2,866,491
June	6,475,273,728	16,118,988	6,363,587,291	3,431,394
July	6,672,995,520	14,570,210	6,666,561,432	2,576,102
August	6,725,243,405	14,359,336	6,662,960,420	2,661,707
September	3,453,840,242**	14,477,187	6,652,985,124**	2,228,196
October*	6,630,281,372	14,148,675	6,658,134,912	1,462,395
November*	5,971,988,998	14,671,989	6,003,453,613	2,371,143
December*	5,819,135,920	11,913,040	5,819,591,183	1,132,018

\*- Provisional, \*\* - Corrected

## 7. Quarterly Basis Traffic Distribution

2023	Local Incoming	International Incoming	Local Outgoing	International Outgoing
Q1	17,416,075,716	52,931,971	17,389,689,691	10,742,451
Q2	17,434,121,935	49,894,420	17,423,860,476	10,094,664
Q3	18,245,484,383	47,824,654	18,242,385,257	10,370,129
Q4	18,491,001,224	44,401,874	18,475,432,150	8,956,428
<b>Total</b>	<b>71,586,683,258</b>	<b>195,052,919</b>	<b>71,531,367,574</b>	<b>40,163,672</b>
2024	Local Incoming	International Incoming	Local Outgoing	International Outgoing
Q1*	18,820,506,671	49,115,992	18,810,774,616	9,518,226
Q2*	18,822,442,699	47,204,042	18,707,271,857	9,163,548
Q3*	16,852,079,166**	43,406,734	19,982,506,976**	7,466,006
Q4*	18,421,406,209	40,733,704	18,481,179,708	4,965,556

\*-Provisional \*\* - Corrected

## 8. Yearly Basis Traffic Distribution

Year	Incoming		Outgoing	
	Local	International	Local	International
2011	37,683,542,412	1,977,309,199	37,248,089,885	694,065,674
2012	41,578,695,297	2,023,274,456	41,424,867,030	711,226,467
2013	41,633,469,455	1,935,790,037	41,043,805,496	687,196,312
2014	43,435,808,621	1,933,590,274	43,616,401,855	656,391,458
2015	44,756,667,740	1,592,185,803	44,757,983,247	575,842,588
2016**	44,692,460,946	1,083,162,252	44,436,980,225	393,460,496
2017	44,696,707,013	736,184,103	45,068,049,316	244,301,480
2018	46,151,666,021	668,694,184	46,222,656,234	216,599,916
2019	55,963,712,985	589,061,117	56,130,538,862	156,210,896
2020	61,464,764,054	393,330,936	62,093,672,517	122,164,287
2021	68,060,699,315	300,016,376	68,059,201,603	77,640,796
2022	68,356,777,180	247,230,352	68,357,687,402	60,441,257
2023	71,586,683,258	195,052,919	71,531,367,574	40,163,672
2024*	55,977,978,735	180,460,472	75,981,733,157	31,113,336

\*\*From 2016 onwards transit traffic is not included in international incoming minutes.

## 9. No. of Direct Employment in Telecommunication Sector

Category of Service	Fixed Access Telephony – SLT	WLL (DBN + Lanka Bell)	Mobile	Total
2011	6,150	1,995	4,353	12,498
2012	6,061	1,524	4,559	12,144
2013	5,905	1,459	4,744	12,108
2014	5,824	1,407	4,714	11,945
2015	5,805	1,398	5,037	12,240
2016	5,720	1,352	5,163	12,235
2017	5,440	1,335	5,044	11,819
2018	5,405	1,280	5,217	11,902
2019	5,351	1,273	4,929	11,533
2020	6,746	1,010	4,412	12,168
2021	6,572	977	4,413	11,962
2022	6,663	853	4,235	11,751
2023	6,223	853	3,491	10,567
2024	5,958	108	3,362	9,428

## 10. Data Usage – Q1, Q2, Q3 -2024

### 1. Q1-2024

Industry	January 2024 (TB)	February 2024 (TB)	March 2024 (TB)	Total (TB) Q1 – 2024
Mobile	204,264	192,310	203,971	600,545
Fixed	100,865	94,378	97,145	292,388
<b>Total</b>	<b>305,129</b>	<b>286,688</b>	<b>301,116</b>	<b>892,933</b>

### 2. Q2 - 2024

Industry	April 2024 (TB)	May 2024 (TB)	June 2024 (TB)	Total (TB) Q2 – 2024
Mobile	205,539	219,578	215,853	640,970
Fixed	96,253	102,197	101,164	299,614
<b>Total</b>	<b>301,792</b>	<b>321,775</b>	<b>317,017</b>	<b>940,584</b>

### 3. Q3 - 2024

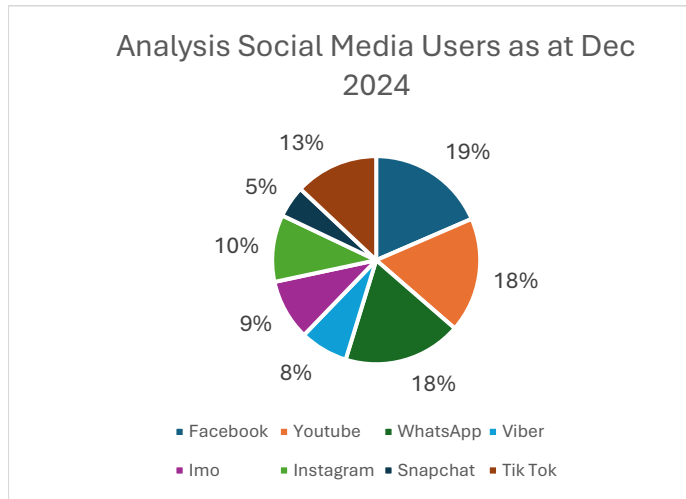
Industry	July 2024 (TB)	Aug 2024 (TB)	Sep 2024 (TB)	Total (TB) Q3 – 2024
Mobile	227,376.4	237,323.9	233,529.9	703,754.9
Fixed	104,190	107,591	107,901	319,682
<b>Total</b>	<b>331,566.4</b>	<b>344,914.9</b>	<b>341,430.9</b>	<b>1,023,436.9</b>

#### 4. Q 4 - 2024

Industry	Oct 2024 (TB)	Nov 2024 (TB)	Dec 2024 (TB)	Total (TB) Q4 – 2024
Mobile	243,832	240,289	250,061	734,182
Fixed	110,592	110,117	114,271	334,980
<b>Total</b>	<b>354,424</b>	<b>352,291</b>	<b>364,332</b>	<b>1,069,162</b>

#### 11. Social Media Users as of 31<sup>st</sup> Dec. 2024 (Estimated)

Name of Social Media	No of Users
Facebook	15,031,412
YouTube	14,528,371
WhatsApp	14,928,520
Viber	6,068,833
Imo	7,662,817
Instagram	8,470,698
Snapchat	4,012,121
Tik Tok	10,557,052



#### 12. End Equipment as of 31<sup>st</sup> Dec 2024 (Estimated)

Customer End Equipment	No of Equipment	%
Basic / Feature Phones	6,755,443	26
Smart Phones / Tab	17,736,383	68
Dongles / Routers	339,668	1
Others	1,230,237	5
<b>Total</b>	<b>26,061,731</b>	<b>100</b>

### 13.Fixed Access Technology based Connections as of 31<sup>st</sup> Dec 2024(Est.)

Type	No of Connection	%
Copper Line	509,592	14.9
ADSL	208,091	6.1
Fiber	565,752	16.5
LTE	2,130,071	62.1
Other	15,643	0.5
<b>Total</b>	<b>3,429,149</b>	