

Research Studies in the field of Telecommunications with the support of Universities & Research Institutions in Sri Lanka. 2007/2008

Proposal Discussion on “Call Center Employees’ response to Electronic Surveillance in the age of Telecommunications” with Dr. S. W. P. Mahanamahewa, Senior Lecturer / Course Director, Faculty of Law University of Colombo.



Discussion on the interim Report on “Quality of Service- Waiting for service and financial Impact of Service Delays in Telecommunication Industry in Sri Lanka” at the Deans Office / Faculty of Management and Finance , University of Ruhuna.



Discussion on the interim Reports on “ Telecommunications Industry in Sri Lanka: Problems & Issues (with special Reference to Southern Province.), and Customer Perception of voice to voice services encounters and its impact on customer satisfaction in Sri Lanka Telecommunications Industry” at the Deans Office / Faculty of Management and Finance , University of Ruhuna.

